

Optum Audit and Compliance Manager

Hospitals face a relentless challenge in preventing and managing claim denials. The costs associated with denials, rework and potential government and payer audits can substantially impact financial stability. In fact, health care is one of the most audited industries in the United States, and providers focus both dollars and staff to minimize revenue risk and loss. Optum Audit and Compliance Manager, a component of the Optum[®] Enterprise CAC Platform, identifies cases at risk for denial and automatically routes them through efficient work flow for review. It enables hospitals to proactively target pre-bill audits, prevent downstream denials and preserve revenue integrity.



Efficiently achieving appropriate reimbursement relies on your ability to **prevent and manage denials and effectively conduct internal coding audits**. This poses significant challenges:

- Difficulty identifying cases at risk prior to billing
- Tedious pre-bill audit procedures
- Complex, shifting rules and payer-specific guidelines
- Cumbersome methods of internal communication
- Resource-intensive processes for audit response and resolution



Optum Audit and Compliance Manager uses an extensive clinical rules-based engine, the Optum KnowledgeBase, to help you **reduce denials, increase efficiency and improve chart auditing processes**. Audit and Compliance Manager:

- Helps identify vulnerable diagnoses at risk for denials and OIG- and RAC-related scrutiny
- Automates key processes to reduce audit completion time
- Allows customized audit rules to target your organization's specific focus
- Improves communication across CDI, coding and auditing disciplines through a shared technology platform
- Enables setup of flexible audit work queues in the coding platform

Seamless CDI, coding and auditing

The Optum Enterprise CAC and CDI 3D Platform unifies clinical documentation improvement (CDI), coding and auditing capabilities in a single solution to improve communication, accuracy and consistency.

The platform includes CDI and CAC solutions, coding and reimbursement tools, integrated reference content, infusion charging algorithms and automated auditing on a shared platform. Coders, auditors and CDI staff benefit from working in a unified solution with all the information and resources needed to facilitate communication, improve compliance and boost efficiency.

Explore the benefits of expanded protection against denials and inefficiency

Optum Audit and Compliance Manager uses an expert rules engine to identify and flag cases for review prior to billing. This proactive automated review helps prevent claim denials and identifies potential unbilled revenue. Audit and Compliance Manager also integrates with coding and CDI team workflows to increase efficiency and communication across the organization.



Reduces denial risk and preserves revenue integrity

- Identifies vulnerable cases at risk for denials and audits
- Supports clinical validation for commonly denied diagnoses
- Provides transparency through analytics, dashboard and reporting capabilities
- Allows customized audit rules to meet specific needs
- Enables targeted coding education based on trends

Increases audit efficiency and improves workflow

- Automates key pre-bill audit processes to increase efficiency
- Delivers real-time notification to coders through single platform
- Focuses coders on priority items using real-time alerts within their workflow
- Provides flexible audit work queue creation and monitoring within the coding platform



Improves cross-functional collaboration

- Provides a shared CDI, coding and auditing platform with seamless transparency and workflow across disciplines
- Creates a traceable, linked audit trail that includes documentation through coding and audit findings

Audit and Compliance Manager helps organizations:

- Identify vulnerabilities prior to billing
- Prevent denied claims and rework
- Improve cross-team collaboration
- Streamline chart audits
- Monitor coding accuracy
- Maintain compliance
- Capture appropriate revenue

Learn how we can help you improve your denial rate.



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