

Optum Computer-Assisted Coding Professional



Health care providers are facing the transition to new payment models that place even greater emphasis on capturing reliable and accurate metrics and appropriate reporting. At the same time, the trend toward hospital-managed physician groups is shifting the workflow for professional-fee coding, and presents new challenges to maintaining accuracy and efficiency.

Optum[®] Computer-Assisted Coding (CAC) Professional enables consistent, compliant coding for optimal operations and accurate revenue capture. Offering customizable coder workflows and Optum patented natural language processing (NLP) technology, CAC Professional is a premier solution for physicians, billing companies and medical centers.

Accurate, efficient and compliant coding

CAC Professional leverages Optum NLP to automate code assignment and facilitate coder accuracy and efficiency, protect reimbursement and improve bottom-line performance.

Implement CAC Professional to:

- Increase efficiency by reducing manual processes
- Improve compliance through traceable audit trails
- Identify coding trends through dashboard reporting
- Achieve timely, accurate and consistent coding
- Provide coders with built-in LCD and CCI edits and information needed to apply appropriate E/M levels
- Ensure accuracy and completeness of physician-selected codes

The Optum NLP difference

Patented Optum NLP technology leverages over 10 million medical facts to read each word in a medical record, understanding what has or has not been dictated to apply the necessary ICD-10 diagnostic, CPT[®] and E/M level codes. In less than a second, it reviews and codes a case based on local Medicare guidelines, and highlights the transcribed documentation content from which the codes were derived. This provides full traceability for the life of the medical record, in addition to the increases in efficiency, accuracy and compliance provided by the most sophisticated NLP technology on the market.

Optimized operations

CAC Professional enables flexible, scalable professional coding operations across the ambulatory spectrum to increase productivity and functionality. It allows consistent operations in a single platform and provides standardized reporting across locations and regions.

Implement CAC Professional to:

- Streamline coding operations and centralize workflow
- Make real-time decisions based on the executive dashboard analytics
- Set up customizable notifications that alert you to specific metric changes
- Enable operational process improvements through robust reporting
- Enable prospective and retrospective auditing and support quality measures using the integrated Audit Module
- Employ automated worklists to deliver records to the appropriate coders
- Allow your coders to become auditors, completing review more quickly than coding from scratch

Revenue preservation

Increasing regulations and decreasing reimbursements make it crucial to have a quality coding product that will help you capture all revenue components. CAC Professional automates and streamlines continuous documentation review and coding updates, minimizing manual processes and speeding revenue recovery. Its Coding Review Module monitors physician coding accuracy and identifies potential errors for coder review to support more accurate billing.

Implement CAC Professional to:

- Support MIPS quality measures reporting
- Boost volume and accuracy of straight-to-bill cases
- Monitor reporting to compare physician statistics
- Facilitate accurate and timely filing
- Increase coding productivity — do more with the same number of FTEs
- Reduce denials and missed revenue opportunities
- Decrease audit risk with defensible audit trails

The comprehensive solution for professional coding

CAC Professional is the only computer-assisted coding solution for physicians that is not only powered by our patented, proven NLP, but that offers broad flexibility to support your unique business structure and operational needs. Our product enables you to hone coding and charge capture processes to reduce denial rates, accelerate payments and capture correct revenue.

Monitor physician-assigned codes

The Optum® Coding Review Module is a component of CAC Professional that compares physician-selected coding to NLP- assigned codes. The Coding Review Module leverages configurable rules and customized workflows to identify specific or misaligned codes and enable targeted action to improve coding accuracy, reduce risk, prevent denials and preserve revenue.

Automate and accelerate your auditing

The Optum® CAC Audit Module works in conjunction with CAC Professional to automate and accelerate the medical record audit process. The Audit Module leverages Optum360® patent-pending algorithms based on OIG methodology and RAT-STATS, as well as Optum NLP technology, to support complete and compliant coding. In addition, it allows you to set and measure accuracy goals, reduce audit risk and improve revenue capture.

Ensure complete and accurate professional coding.

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U.S. Patent Nos. 6,915,254; 7,908,552; 8,682,823; 8,731,954; 9,063,924; and other Patents Pending



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