

Claims Edit System Application Services



Health plans use the Claims Edit System from Optum™ to automatically check each claim for errors, omission and questionable coding relationships by testing the data against an expansive database containing industry rules, regulations and policies governing health care claims.

The system also detects coding errors related to unbundling, modifier appropriateness, diagnoses and duplicate claims. The medical necessity edits help plans detect procedures billed without supporting diagnoses or not medically necessary based on local and national coverage determinations (LCD/NCD).

As a critical prepayment application and key contributor to payment integrity, it is essential that health plans carefully manage the claims edit system updates. With today's dynamic environment and resource constraints, your organization may be challenged to keep the edit system current.

With Optum application services, you have access to a team of experts, including:

- Optum product developers, business analysts, quality assurance specialists, technical analysts
- Clinical content staff, physicians, clinicians, and other industry experts

These resources are CPC- certified (AAPC) with expertise in payer and provider settings and applied clinical experience.

Solution

We can help you resolve resource and timeliness issues with our Claims Edit System application services. You'll benefit from:

- Expert resources to consistently maintain CES applications and fully leverage capabilities, including rules development, custom reports and in-depth system knowledge
- Eliminating the need for ongoing or new staff training to manage upgrades and rules management
- Faster implementation and ability to realize the benefits of an enhanced system
- Creation of non-conflicting rules to edit claims for greater processing efficiency, accuracy and increased savings
- Our ability to conduct proactive policy evaluation based on broad industry expertise
- Direct access to dedicated resources

Application Service Packages

We offer application service packages tailored to meet your organization's specific needs:

- Fully maintained application — for Professional, Facility or both claims edit systems.
- Ongoing research, creation and maintenance of all configurations and updates
- Proactively research or identify new policies in the industry to generate added savings/efficiencies

Solve the Resource Challenge

Contact your client account manager to learn how your claims editing team can keep current with Optum application services.



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