

## Optum Quality Monitor



With the evolution of value-based care and the risk of financial penalty, hospitals must be able to clearly distinguish between a negative quality event and a coding or documentation error. The complexity of CMS criteria for reporting quality events often lends itself to inaccurate reporting, where in fact, the outcome may be an expected risk to that procedure, and hence, excluded by CMS.

To protect your hospital's reputation and preserve revenue, we've developed Optum Quality Monitor to complement Optum CDI 3D. Quality Monitor helps hospitals assure the accuracy of documentation and coding to prevent the mistaken appearance of a quality event, and identify documentation indicating potential patient adverse events.

### **Transforming CDI results**

Optum<sup>®</sup> CDI 3D leverages intuitive, intelligent and clinically based case-finding technology to transform an organization's clinical documentation improvement (CDI) program. Its automated case reviews identify potential documentation deficiencies and allow CDI specialists to concentrate efforts on the right cases at the right time. The result is accurate clinical documentation that reflects the quality of care provided and ensures revenue integrity.

Quality Monitor is an optional component of Optum CDI 3D that reviews inpatient documentation for potential patient safety indicators (PSIs) and hospital-acquired conditions (HACs) to allow early intervention. Quality Monitor enables hospitals to uncover potential quality events at the point of care, initiate targeted action and

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help prevent unnecessary penalties to ensure that the care provided is captured and translated into the appropriate outcomes.

Quality Monitor helps organizations:

- **Concurrently uncover potential quality events:** At the point of care, Optum® natural language processing (NLP) technology applies CMS quality criteria for PSIs and HACs and identifies documentation that suggests patient adverse events.
- **Enable targeted action:** Brings to the forefront documentation with potential patient adverse events to facilitate targeted intervention through validation and physician clarification.
- **Prevent unnecessary penalties:** Corrects documentation that falsely identifies quality events that could have implications affecting reimbursement and reputation.

### Better together

Optum CDI 3D shares a platform with Optum® Enterprise Computer-Assisted Coding (CAC), supporting a centralized goal of complete and accurate clinical documentation and reimbursement. Automated documentation review and code assignment allows organizations to capture and communicate a patient's complexity concurrent to care, enabling more timely documentation improvement and more accurate, complete coding. Together, these powerful solutions help organizations improve collaboration, accurately reflect the quality of care provided and ensure revenue integrity.



**Quality Monitor allows organizations to incorporate all components of documentation integrity into their CDI program—including quality indicators and acuity reviews—further supporting accurate reimbursement.**

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#### Contact us:

Learn how Optum Quality Monitor for CDI 3D can benefit your organization.

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