

COVID-19 vaccinations

Partnering with employers to help operationalize their COVID-19 vaccination programs

COVID-19 VACCINE CORE PRINCIPLES¹

TRANSPARENCY

Ensure community stakeholders are involved from the outset



SAFETY

Ensure COVID-19 vaccines are safe and effective

EQUITY







Ensure the vaccine is distributed and administered equitably

PROACTIVE AND AGILE PARTNER

OptumServe can help reinforce and support health care infrastructure and protect the vulnerable




Scalable on-site vaccine administration

Proven end-to-end repeatable and scalable process, which includes logistics, health care professionals and secure technology to coordinate temporary or closed points of dispensing (POD) clinics, including:

-  Full program management and COVID-19 Command Center
-  Clinic staff recruitment and training
-  Supply chain management providing medical supplies, IT and traditional cold chain supplies
-  Clinical workflows that follow Centers for Disease Control and Prevention (CDC) infection control guidelines
-  Registration, first- and second-dose scheduling
-  Clinicians to prepare and administer vaccine
-  Administrative support for check-in, adverse event observation and clinician support
-  Data reported to CDC Immunization Information Systems or other designated system
-  Ongoing monitoring and progress of vaccine program
-  Adverse event reporting into Vaccine Adverse Event Reporting System (VAERS)

OptumServe modalities for vaccine administration include taking place in a fixed facility, which encompasses indoor mass vaccination events, as well as mobile vaccination units to support outdoor vaccination events of varying sizes.

Additional capabilities to support a holistic vaccine program

-  **PIVOT (Priority Identification Vaccine Operating Tool) to identify and inform vaccine site selection:** Simulation modeling to map where target populations most vulnerable to the COVID-19 pandemic live and work to optimize vaccination clinic locations and maximize impact with scarce resources and vaccine.
-  **VOICE (Vaccine Outreach – Implementing Community Engagement) to increase vaccine uptake and reduce vaccine hesitancy among critical populations:** Reinforce trust and drive uptake by deploying skilled community organizers who develop relationships with community stakeholders to create and coordinate communication materials and maintain information flow.
-  **Resilience for communities:** A centralized resilience, behavioral health, crisis and intervention hotline and digital resource center.

OPTUMSERVE CURRENT PANDEMIC SUPPORT



4M+
total tests
collected



at **1300+**
testing sites



across
22
states

Data as of March 2021

1. Centers for Disease Control and Prevention. COVID-19 vaccine implementation planning update. [cdc.gov/vaccines/acip/meetings/downloads/slides-2020-10/COVID-Routh.pdf](https://www.cdc.gov/vaccines/acip/meetings/downloads/slides-2020-10/COVID-Routh.pdf). October 30, 2020. Accessed March 5, 2021.

Connect with us at optumserve.com/contact to learn more about **how we can help employers with their COVID-19 vaccination programs.**