



# Engage patients beyond the point of care.

Manage patient needs at the point of care, in between care episodes and in their everyday lives.

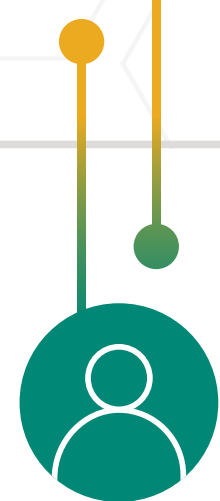
At their root, electronic medical records (EMRs) are intended to capture data, labs, vitals and other critical information for quality patient care — but these functions alone don't automatically yield better patient engagement.

Optum Patient Care Management complements EMR data to help manage patient relationships and provide better care across the health care spectrum. Through this platform, care coordinators can manage care plans and tasks with patients, communicate about progress and ultimately get the patient involved in improving their own care.

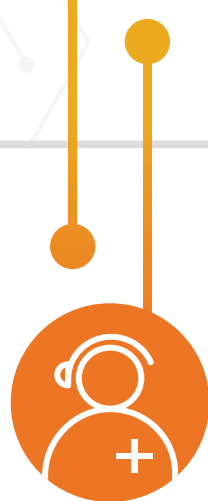
## Fostering collaboration to engage patients in care

### OPTUM PATIENT CARE MANAGEMENT

- Configurable, logic-driven workflows
- Customizable, patient-centric care planning templates
- Secure communication channels between patients and staff
- Integrated partner applications



PATIENTS



CARE COORDINATORS

**CHECK**  
the application via mobile or desktop platforms



**REVIEW**  
and complete tasks to improve care



**ACCESS**  
educational materials



**SEND**  
care managers messages whenever questions arise



**REVIEW**  
care plan progress



**VIEW**  
the full patient record to determine a timeline and task list for the provider and patient, leveraging the platform's workflow tools



**COORDINATE**  
the appropriate care by sending messages to other care resources:



**Nursing**

**Patient care extenders**  
(community health, pharmacy technicians, population health coordinators)

**Social work**

**Pharmacy care managers**

Learn how Optum Patient Care Management can support your organization's care management efforts:

[optum.com/patient-care-management](https://optum.com/patient-care-management)

Connect with us:

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