



How a leading Blues plan automated payment integrity and saved

When it comes to health care payment leakage, billions of dollars are at stake. Health plans must find efficient ways to improve the claims editing process, minimize costly overpayments and capture savings. A leading Blues plan in the Southeast used Claims Edit System (CES) Second Pass from Optum to automate payment integrity and save.

2.2M

members across commercial and Medicare Advantage

Goals



- Decrease leakage of claim denials
- Increase auto-adjudication rates
- Expand editing success business-wide
- Drive medical cost savings

Solution



- Deployed CES Second Pass to discover leakage
- Targeted leakage gaps with system and custom edits
- Gathered real-time reimbursement metrics
- Applied customized edits across lines of business

Results

9%

decrease year over year in reconsideration rates

\$4

PMPY* savings
* per member/per year

\$9M

annual incremental auto-deny savings

↓ Decreased

Cost-recovery efforts

Rebilling

Staffing overhead costs

Provider abrasion

↑ Increased

Medical cost savings

Transparency

Efficiency

Let Optum show you what CES Second Pass can do.
Contact us to learn more about CES Second Pass.



1-800-765-6807



empower@optum.com