



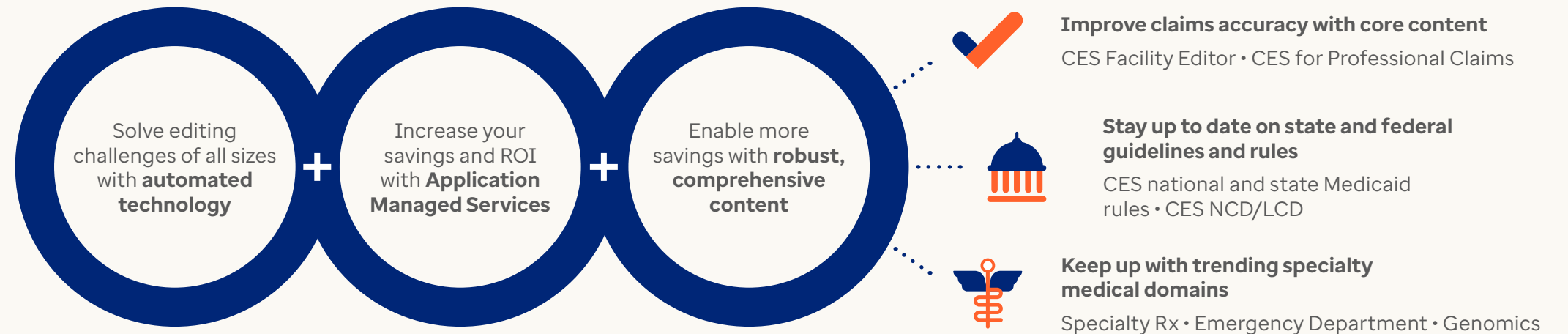
# Claims Edit System

Health plans face many pressures to pay claims accurately while trying to manage rising medical costs. The current environment is an evolving minefield of challenges, changes and complexities:

- Rapidly evolving loopholes that cause coding inconsistencies or excess payment
- Changing regulatory and compliance Medicare and Medicaid guidelines that make system edits difficult to interpret, make and maintain
- Legacy systems requiring increased enterprise investment to be sure you have the latest payment accuracy technology in place
- Provider abrasion due to complex contracts

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**Optum can help solve these challenges**

## Solution overview



### Solving editing challenges

Claims Edit System (CES) by Optum helps health plans solve editing challenges of all sizes, improve claims accuracy and increase savings. This solution brings together scalable, fully automated technology with broad, robust content. Sourced clinical and correct coding edits are combined with a range of edits developed by clinicians. The content addresses emerging trend areas to help:

- Eliminate waste, abuse and errors
- Facilitate accurate transactions between health plans and providers
- Enable correct coding to keep up with changing regulatory compliance guidelines
- View metrics and track savings through integrated reporting
- Reduce administrative spend
- Drive payment accuracy

Health plans can edit claim errors automatically for clinical coding and billing using an expansive set of industry rules, regulations and policies. A dedicated support team enables seamless implementation of CES. They also assist with editing standard, specialty and custom rules.

### Real results

**\$36-\$54 PMPY**

First-pass savings based on content across various lines of business\*

**\$31 PMPY**

First-pass incremental savings with AMS services\*

**\$13 PMPY**

Savings based on CES Second Pass hard denies\*

### Modern, scalable, real-time software

**Scalable** – Accommodates 10,000 to 40 million lives

**Flexible** – Create or modify rules or change attributes quickly

**Fully automated** – Identifies errors, omissions and questionable coding

**Compatible** – Offers real-time two-way integration with most major claim platforms

**Customizable** – Create proprietary business rules and quickly change as needed

**Convenient** – Can deploy editing in the EDI stream

\* Potential savings shown is not a guaranty of actual savings.

## Application Managed Services

As an add-on service to CES, Application Managed Services (AMS) appoints a dedicated team that provides ongoing assistance for clients to help manage and maximize their CES.

Our physician-led ideation team combines many levers to detect cost-saving opportunities for your health plan to help increase savings and ROI. They generate custom edits by reviewing high-volume CPT codes against health plan policies. They also leverage concepts from across the nation to help ensure claims are accurate before they are paid.

**\$96 PMPY**

Medicaid total savings with AMS<sup>1</sup>

**\$75 PMPY**

Medicare total savings with AMS<sup>1</sup>

**\$60 PMPY**

Commercial total savings with AMS<sup>1</sup>

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Learn how you can easily augment your Optum Claims Edit System to facilitate your payment accuracy goals.

[empower@optum.com](mailto:empower@optum.com)

1-800-765-6807

[optum.com](https://www.optum.com)

## Enhance your payment accuracy process with robust content

We understand that your health plan has different needs based on your business focus and objectives. That's why we offer robust, comprehensive content to help you get the most out of this powerful solution. All content and rules can be integrated easily into your existing CES to enhance your payment accuracy process.

### CES for Professional Claims

Gain an extensive set of core rules that use historical data to enhance your auditing capabilities for commercial, Medicaid and Medicare claims. Professional claims can comprise up to 80% of the average health plan claims stream. This is more than an unbundling and editing tool. Flexible editing functions and complete customization capabilities enable you to create unique auditing logic to implement your proprietary business rules – on site, on the same day. The minimum savings of 2% to 5% of professional claims payout make this a must-have add-on to your CES solution.

### CES Facility Editor

Facility claims can comprise up to 20% of the average claims stream of health plans. Surprisingly, most are not edited for accuracy or use rules specific to facility guidelines. With the Optum CES Facility Editor, health plans can review and catch errors, omissions and questionable coding relationships automatically, for commercial, Medicaid and Medicare claims.

**\$36 PMPY** Commercial total savings using both CES Professional Claims and Facility Editor before AMS<sup>1</sup>

### CES specialty content

In addition to national core standard edits, including facility, professional, Medicare and Medicaid, we offer specialty content that enables more savings. These edits focus on trending high spend areas in specialty medical domains where costs are rising due to advances in clinical technology. These may require rapid response such as policy support and advocacy. Specialty medical domains include emergency management, specialty pharmacy and more.

**\$127** Average savings per adjudicated claim for Medicare and Medicaid<sup>1,2</sup>

**\$250** Average savings per adjudicated claim for commercial plans<sup>1,2</sup>

### CES National Coverage Determinations/ Local Coverage Determinations

Avoid inaccurate billing behaviors and reduce human error while maximizing your claim accuracy, administration and clinical information workflows. Add Medicare editing specific to National Coverage Determinations (NCD) and Local Coverage Determinations (LCD). Optum experts maintain Medicare claim editing rules issued by CMS and individual Medicare Administrative Contractors (MACs) so you can focus your time and resources in other ways. An average of 500 new LCD policies and 6,500 updates are generated annually.

**\$48 PMPY** Medicare total savings<sup>1</sup>

**\$75 PMPY** Medicare total savings with AMS<sup>1</sup>

### CES National and State Medicaid rules

This Optum CES knowledge base helps maximize your claims accuracy, administration and clinical information workflows by delivering Medicaid-specific editing. Optum experts maintain Medicaid claim editing rules issued by the Centers for Medicare & Medicaid Services (CMS), as well as those issued by individual states or territories. This integral add-on to the proven Optum CES provides timely updates so you can maintain compliance and realize the benefit of proactive Medicaid rules editing.

**\$54 PMPY** Medicaid total savings<sup>1</sup>

**\$96 PMPY** Medicaid total savings with AMS<sup>1</sup>

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1. Potential savings shown is not a guaranty of actual savings.

2. Achieved with Optum EDC Analyzer.